

Valve Failure Question Worksheet

Confirm the Operating Conditions

Pressure: _____

Temperature: _____

Media: _____

Frequency of Operation: _____

Manual or Automated: _____

Confirm Valve Information:

Size: _____

Model _____

Material of Construction: _____

Material Soft Parts: _____

Obtain Sales Order Information

Sales Order or Purchase Order Number: _____

Date of Installation: _____

Define the Failure in as much detail as possible: _____

Provide photos/video of valve in pipeline: _____

Get pictures/video of the valve indicating the failure and what is happening if possible: _____

Contact information for Project Mgr., or person with knowledge of failure:

Name/Phone/Email: _____

Name/Phone/Email: _____

SDS (Safety Data Sheet) Must be sent to Flo-Tite with this information and accompany the valve on return of the products with the RMA